



ENHANCED INVESTIGATIVE INTERVIEWING TRAINING PROGRAM

**Master the Art of Investigative
Interviewing Using the Four
Temperament (DISC) Model of
Human Behaviour**

Ottawa Dates

April 23,24,25, 2024
October 1,2,3, 2024

Venue

Holiday Inn Ottawa East
(formerly CHIMO Hotel)
1199 Joseph Cyr Street
Ottawa, ON, Canada,
K1J 7T4



Enhanced Investigative Interviewing Training Program

Are you looking for an efficient solution to improve your Investigative Interviewing Skills?

The key features of the Enhanced Investigative Interviewing using the Four Temperament (DISC) Model of Human Behaviour include the ability to understand human dynamics, read people effectively, and discern people's preferred communication style. You'll also learn how to ask powerful questions that elicit key information to gaining insights – the ability to see things others overlook. Additionally, you'll master the art of listening and be able to establish and maintain rapport with ease.

One of the biggest benefits of the Enhanced Investigative Interviewing using the Four Temperament (DISC) Model of Human Behaviour is the ability to improve meeting mechanics both in-person and on-line. You'll learn how to structure your interviews effectively and keep them on track, saving you valuable time and resources. You'll also develop cultural awareness, allowing you to navigate different cultural norms and expectations.

Who should attend?

- Human Resource Professionals
- Inspectors
- Complaints Officers
- Law Enforcement Officers
- Police Officers
- Military Personnel
- Security Managers
- Credit Card Investigators
- Insurance Investigators
- Social Workers
- Investigative Journalists
- Lawyers
- Corporate Investigators
- Interrogators
- Business Owners and Executives
- Researchers
- Mental Health Professionals
- Anyone responsible for human resources development or leading teams



Meet Your Trainer

JJ BRUN, The Retired Spy

JJ Brun is the Founder of DHC Training Solutions and a global authority in human behaviour, communication and relationship development. After a successful career as an intelligence officer in the Canadian Armed Forces, JJ Brun turned his attention to helping leaders to inspire those around them.

As a Human Behaviour Specialist, combining insights gained as an operative and contact handler with over 30,000 hours of instructing, training and equipping people, JJ has successfully helped over a thousand people gain their DISC Certification in addition to assisting them to communicate more effectively – and unlock the power of human behaviour in them and others.



Enhanced Investigative Interviewing Training Program



A 3-Day Workshop to Learn The Skills of Interviewing, Debriefing, and Elicitation

People exhibit unconscious symptoms (clues and cues) that you can read to determine if they are being open and honest or evasive and untruthful. Using EII principles and guidelines, you can reliably assess a person's personality traits, pinpoint areas that need further probing, overcome resistance and properly evaluate the reliability of the information you've received from an individual.

DAY 1

RELATIONSHIP via DISC Model of Human Behaviour

Based on the DISC Model of Human Behaviour, this module increases self-awareness regarding personality viewpoints and perspectives in order to improve relationships and minimize conflicts. In this module you will:

- Discover the principles of effective communication and interaction
- Experience where misunderstanding can take place
- Apply strategies to establishing and maintaining rapport

DAY 2

MESSAGE via Behavioural Symptom Analysis (BSA)

BSA is the study of the way in which people act, speak and behave in various circumstances. From this study, patterns of behaviour can be built to enable predictions and deductions about an individual. This analysis is also particularly valuable in helping to evaluate truth and deception. This module addresses the following skills:

- Vocal element: how we say those words
- Verbal element: the words we choose to use
- Non-verbal element: the posture, gestures and movements we make while talking - often called "body language"

DAY 3

CONTEXT via Cultural and/or Situational Awareness

The final key is context-adopting and applying both the DISC and BSA modules within a given context or situation. This module provides valuable insights, skills and strategies for communicating effectively across cultures, in addition to showing how culture affects the IDE process. In this module you will:

- Explore the relationship between cultures and communication styles
- Increase awareness of cultural perspectives and their effect on behaviour
- Learn skills and strategies for effective communication

Enhanced Investigative Interviewing Training Program



96%

of past attendees
would recommend
this training to
colleagues!

Bring The EII Program in-house to your organization!

Let us be a part of YOUR training solutions.

Our EII Training Program can be presented in-house. The following are some of the benefits of in house training:

- Customized resource materials
- Savings in time and expenses
- Confidentiality of discussions

"Excellent course, this from someone who does not like attending any form of training. No forced participation, which I personally appreciated. JJ is a great facilitator, clear, concise, easy to follow and passionate. I learned a lot!"

FINTRAC

"I have enjoyed the training. It has given me tools that I can now experiment with. The content and how you teach it was very interesting, I would definitely recommend the course to other colleagues. Good job JJ!"

Passport Canada

"A very useful and directed approach to understanding people and the ways to gather information for them. Excellent content, engaging and excellent examples and stories to complement materials. JJ was very engaging."

Correctional Service of Canada

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Office: 1 (807)-797-XSPY (9779)





The
RetiredSpy



Enhanced Investigative Interviewing Training Program

[2024 Registration Form]

(PLEASE PRINT FULL NAME)		(E-MAIL ADDRESS)
(COMPANY OR ORGANIZATION)		(E-MAIL ADDRESS)
(CITY)	(STATE/PROVINCE)	(POSTAL CODE)
(DAY PHONE)	(EVENING PHONE)	(FAX)

Enhance Investigative Interviewing Using the Four Temperament (DISC) Model of Human Behaviour	Course Overview
"In recent conducted surveys a staggering 96% of past attendees indicated they would recommend the enhanced investigative interviewing training program to their colleagues."	Block One: The DISC Model of Human Behaviour
	Block Two: Behavioural Symptom Analysis (BSA) Study
	Block Three: Situational Awareness

Training event to be held at:

Holiday Inn Ottawa East (formerly CHIMO Hotel)
1199 Joseph Cyr Street, Ottawa, ON, Canada, K1J 7T4

*Please check the dates that you would like to attend. (Note: Dates are subject to change)

<input type="checkbox"/>	23-25 (Tue-Wed-Thu) Apr 2024 – 3 Day Enhanced Investigative Interviewing Trg Program
<input type="checkbox"/>	1-3 (Tue-Wed-Thu) Oct 2024 – 3 Day Enhanced Investigative Interviewing Trg Program

Three Full Days/Training Time: 08:00 am – 04:30 pm each day...

<input type="checkbox"/>	Regular Rate	\$ 1,997.00 CAD	(plus HST)
<input type="checkbox"/>	Exclusive Rate (for 2nd Member)	\$ 1,747.00 CAD	(plus HST)

Total Investment \$

Who referred you to this event?

☐ I would like to write a check payable to: **DHC Training Solutions.**, mailed to the address below.

Please charge my ☐ AMEX ☐ VISA ☐ MC Security Number
Account Number Exp. Date
Name as it appears on credit card (PLEASE PRINT):

ONLINE: Register online at
www.theretiredspy.com

MAIL: Mail registration form
to the address below.

CALL: Reserve your seat today
by calling: 1.807.797.9779

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